

Environment: DEV1

Release and Patch Level:

IBM® OpenPages® GRC Platform
6.2.1.0
OpenPages 5.5: 6.2.1.0 (Build: OP_6.2.1-76 2013/03/22 20:23:23)
OpenPages Server: 8.2.1.0 (Build: OP_6.2.1-76 2013/03/22 20:17:50)
OpenPages Database Procedures: 1.18.2.1.28.4 2011-11-29 13:22:11
OpenPages Database Schema: 1.289.2.2.10.12.2.2.14.14.1 2012/07/18 15:07:18
OpenPages Application Framework: 6.2.1.0 (Build: OP_6.2.1-76 2013/03/22 20:23:22)
OpenPages Platform SDK: 8.2.1.0 (Build: OP_6.2.1-76 2013/03/22 20:17:50)

OpenPages FCM

Web Browser Client
Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 6.1; WOW64; Trident/4.0; SLCC2; .NET CLR 2.0.50727; .NET CLR 3.5.30729; .NET CLR 3.0.30729; Media Center PC 6.0; .NET4.0C; MS-RTC LM 8; InfoPath.2)

Application Server Type: Oracle WebLogic

Operating System: Windows 2008

Database: Oracle 11.2.0.3

Description of the Issue:

I'm try to assign a user a role assignment however I can't seem to pick the user from the selection. What am I doing wrong?

Detailed Steps to Reproduce the Issue:

1. Open Internet Explorer 8.
2. Went to: <http://openpagesdev1:7009/openpages>.
3. Logged in as OpenPagesAdministrator.
4. After logging, I selected Administration -> Users, Groups, Domains.
5. I clicked on the plus sign for Security Domains.
6. Then I clicked on 'ACP Zone'

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System Admin Mode: Disabled | Currently logged in as OpenPagesAdministrator | Logout

My OpenPages Reporting Organization Audit Management Assessments Testing Indicators Policy Certifications Remediation Administration Help

Users, Groups and Domains

Name	Description	Status
OpenPagesAdministrator	Super Administrator	Active
Security Domains	OpenPages Hierarchy Root Group	Active
ACP Zone	/ACP Zone	Active

Role Assignments

User/Group	Role Type	Role	Security Domain	Assigner	Assigned Date
There are no role assignments.					

7. Then I clicked on the 'Assign...' button in where 'Role Assignments' is.
8. Then I clicked on the 'Add' button.

Actual Results: The system is showing 'No Users and /or Groups found.'

<input type="checkbox"/> Name	Description	First Name	Last Name
No Users and/or Groups found.			

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OK Clear Cancel

Expected Results: I was expecting to see a list of users and groups to choose from.

Any current work arounds implemented: I couldn't find a work around to the issue.

Date/Time Issue Reproduced: January 4, 2012 at 2:33 PM